

SECTION XVI

GRIEVANCE PROCEDURE

1. PURPOSE

The purpose of this section is to explain in detail the COM-FSM grievance policy and the procedures, which implement the policy.

2. GRIEVANCE POLICY

The purpose of the grievance procedure is to resolve as swiftly and fairly as possible grievances at the lowest possible administrative level; to provide recourse through an orderly procedure for satisfactory adjustment of complaints; and to provide the employee with the proper legal safeguards as to his or her rights as an employee.

3. DEFINITION OF GRIEVANCE

A grievance is any allegation or complaint by an employee or employee organization of violation, misinterpretation or inequitable application of policies of the Board of Regents, or existing laws, or administrative directives and procedures, or of the right to fair treatment. All employment contract disputes are to be treated as grievance.

4. COVERAGE

It is intended for the grievance procedure to be made available to all regular employees of COM-FSM under the Board's policy on "Equal Opportunity" and non-discrimination on the basis of race, color, religion, age, sex, national origin or other non-merit factors.

5. GRIEVANCE COMMITTEE

The grievance committee shall consist of one member from the employee's peer group selected by the aggrieved party, one member from the administrative or supervisory level from a different division or unit approved by the President, and a third member to be selected by the other two. The group shall appoint a chairperson from among their members.

6. INFORMAL PROCEDURE

Prior to involving the grievance procedure set forth hereunder, the aggrieved employee shall make every effort to informally resolve the grievance. The aggrieved employee shall meet with the administrator concerned to discuss the matter informally. Both are expected to make a maximum of effort to achieve informal settlement of the grievance. If the efforts to resolve the grievance through the informal procedure have failed, the aggrieved employee may proceed to the formal grievance procedure.

7. FORMAL GRIEVANCE PROCEDURE

a. Step I: Filing with the President

The aggrieved employee may file a written statement of the grievance with the President within five days of the failure to informally resolve the grievance but in no event may it be presented more than 30 days from the act or acts forming the basis of the grievance. The statement shall include the following:

- i General description of the nature of the grievance;
- ii Specific description of the act or acts upon which the grievance is based;
- iii Time, date and place of such act or acts;
- iv Name of all persons alleged to be involved in the act or acts giving rise to the grievance; and
- v Remedy sought by the aggrieved employee to resolve the grievance.

b. Receipt of the Statement

Upon receipt of the statement, the President shall serve a copy of the statement to all persons named therein. Thereafter, the President shall make a decision and communicate such decision, in writing, to the aggrieved employee within ten days. If no decision is communicated by the President within 10 days, the aggrieved employee may proceed to Step II.

c. Step II: Appeal to Grievance Committee

Upon receipt of such a request, the President shall promptly appoint a member to a grievance committee. Within three days after such an appointment the aggrieved employee shall appoint a member. Within three days after the employee's appointment to the committee, the two committee members shall appoint a third member. If the time period for appointment of the third member expires, the President shall forthwith appoint the third member.

- i The committee shall hold hearings within ten days of the appointment of the third member. Minutes of the hearing shall be recorded. The committee shall endeavor to advise the parties to the grievance in writing of its decision within five days of the close of the hearing.
- ii The grievance shall be resolved by majority vote of the committee. The standard of review for the committee shall be whether the employee has demonstrated to the committee that the denial of the remedy sought by was clearly erroneous.

d. Step III: Appeal to the Board of Regents

Upon receipt of the committee's decision, either party may within 10 days, request the Board of Regents to review the decision. The request shall be served upon the President.

- i If the Board chooses to review the decision, the standard of review for the Board will be whether the decision of the grievance committee was an abuse of discretion.
- e. Grievance by Executive Personnel

Grievance by the President or by a staff officer in the President's Office, other than the President shall proceed in accordance with procedures set forth in this section. The Board of Regents shall resolve grievance by the President in a manner prescribed by the Board. The decision of the Board is final.

- f. Miscellaneous Provisions

- i Failure of the aggrieved employee to appeal a decision within the specified time limit shall be deemed as acceptance of the decision.
- ii All limits herein shall consist of working days.
- iii All time limits may be extended by mutual written agreement stipulating the new extension or re-examination dates.
- iv An employee retains the right to be accompanied, represented, and/or advised by a representative of his/her choice. Conversely, the employee has the right to present a grievance without representation.
- v An employee shall be free to use the grievance procedure without restraint, interference, coercion, discrimination or reprisal.
- vi No record of the fact that a grievance has been initiated shall be entered into the employee's personnel file. However, if formal proceedings result in a final ruling that is adverse to the employee, a record may be entered in the personnel file of the employee if appropriate in the opinion of the President.
- vii All hearings for grievances by the Grievance Committee will be held during working hours and all personnel required to attend the hearing shall do so without loss of pay.